

WHAT IS CaseTrust?



CaseTrust is an award given to businesses in Singapore that are committed towards maintaining a high-level of good business and customer practice.

Since April 1999, Casetrust has become the industry standard for quality business and customer practices in different commercial industries, ranging from employment agencies to retailers.

CaseTrust has inadvertently become a mark of assurance for all customers – The Key to Consumer Confidence.





Why CaseTrust for Education ?



The CaseTrust for Education scheme has been customised specifically by CASE for the education industry in Singapore. The scheme will enhance the confidence of international students and their parents in the quality of education in Singapore.

A PEO that achieves CaseTrust for Education is certified as an organisation that possesses the foundation for good quality student welfare/protection practices and standards. The PEO will have the following mechanisms in place:

- **Clear Fee Policies**
- **Well-Defined Student Redress Practices and Systems**
- **Disclosure of the PEOs Commitment of Quality**
- **Well-Trained Personnel**
- **Student Protection Scheme**

What is CaseTrust for Education ?



From 1 September 2005, all PEOs that want to enrol international students will need to have CaseTrust for Education status. 2005.

Please refer to the CASE website www.case.org.sg for more information about the scheme.

